Resource Guide to accompany Online Orientation

Dear student,

We realize that as a new student with a new university there will be a lot to learn; not only within your coursework, but about navigating a large research university from a distance. In order to help with this transition, we have compiled a list of helpful links and contact information for you to use during your time here. You will find them categorized by section from the Online Orientation, and will take you to the relevant websites for the information that was referenced. All blue text indicates a hyperlink and will take you to the appropriate website. Important phone numbers and email addresses are also included below. Be sure to save this document for quick access to important resources as you learn to navigate the Oregon State University system.

Wishing you the very best,

OSU Ecampus

Before you Register

**MyOSU:** This is the Log In page for MyOSU. You will need your ONID username and password to log in.

**ONID:** Follow this link to set up your ONID (OSU Network ID), log in to your account, learn about the system, and read the acceptable use policy.

**OSU Email:** Your Oregon State ONID email is hosted by Google, and is accessed from the Google Apps Login Portal. You must check your ONID email regularly by logging in to the OSU Google Mail application. Please remember to **ALWAYS USE YOUR ONID EMAIL TO COMMUNICATE WITH OSU FACULTY AND STAFF.**

**Google Apps Login Portal:** The Google Apps Login Portal can be used to access your OSU Email as well as a host of other Google Apps students can access to by logging in with their ONID.

**Canvas:** This link will take you to a page that explains the Canvas learning system, has links to the Canvas site, and has helpful “student guides” as well as who to contact for assistance.

**Billing:** Information on billing (including links to eBill) as well as information on Financial Aid refunds.

**Advanced Tuition Deposit (ATD):** Information on deposit including how to pay.
Financial Aid: Information about apply for, reviewing, and receiving financial aid at OSU.

ALEKS Math Placement: Information about the online math placement exam and links to log in to complete the assessment.

University Policies and Procedures

OSU General Catalog: The OSU General Catalog is an essential resource in planning your degree. The catalog represents your contract with the University and contains the authoritative description of your program's requirements.

Academic Calendar: The academic calendar is an important tool. Refer to it regularly to keep track of important dates and deadlines. The calendar is populated several terms in advance so you can plan ahead.

Academic Regulations: These regulations and procedures are published to assist students by providing information that is essential for planning and pursuing their academic programs. Academic regulations apply to both on-campus and Ecampus students.

Ecampus Schedule of Classes: The Ecampus Schedule of Classes allows you to search for Ecampus courses without having to sort through the on-campus course offerings in the main OSU schedule.

REMINDER: It is highly recommended that Ecampus students use the Schedule of Classes to search for courses.

Baccalaureate Core: The Baccalaureate Core (Bacc Core) Curriculum represents what the OSU faculty believes is the foundation for students' further understanding of the modern world. The Bacc Core is required for every major at OSU. This page will show the breakdown of requirements in the Bacc Core.

MyDegrees: MyDegrees is a web-based tool designed to assist students and advisors in reviewing degree progress. It organizes a student's academic transcript chronologically and categorically, identifying courses they have completed and courses still needed to fulfill the degree requirements. This page also includes a link to view MyDegrees video tutorials.

How to Add a Class: Video tutorial on how to register for a new class

How to Waitlist a Class: Video tutorial on how to put your name on a waitlist if a class is full

Academic Integrity: A helpful guide created by OSU libraries. Information is also available in the Academic Regulations
Support Services

**Ecampus Student Services**: Ecampus has student services personnel to assist you. We act as a liaison between our distance students and the many services offered at Oregon State.

**Library Services for Ecampus**: Information on available library services with links to webinars, tutorials, and contact information for the Ecampus librarian.

**Disability Access Services** – DAS promotes a supportive, accessible and nondiscriminatory learning environment for all OSU students. If you need accommodations, you can do so at any time by visiting the DAS website to make a request and learn more about the process.

**Online Tutoring**: Online tutoring is provided free of charge in partnership with NetTutor.

**The Learning Corner**: The Academic Success Center website that provides information, tips, and strategies to help you maximize your learning and success.

**Writing Center**: The Writing Center offers free help with any writing task at any stage of the writing process and is open to all OSU students.

**Ecampus Success Counseling**: Information about services available and how to schedule an appointment.

**Career Services**: Homepage for Career Services available to distance students.

**Check your Computer**: This page will give you details on requirements for your computer hardware and software, internet browser, and virus protection. Be sure to click on the “Check My Computer” box to run a real time check to see if your current system meets the minimum requirements.

**MS Office 365**: Information on how to access and download this software package.
Important Departments on Campus

Ecampus Student Services  
1-800-667-1465, Option 1  
Ecampus.ess@oregonstate.edu

Enrollment Services  
1-800-667-1465 or 541-737-9204  
Ecampus@oregonstate.edu

Ecampus Success Counselors  
Ecampus.success@oregonstate.edu

Career Services  
541-737-5420  
Kyle.whitehouse@oregonstate.edu

Computer Help Desk  
541-737-3474  
Web form to contact by email

Ecampus Testing Coordinator  
541-737-9281  
ecampustesting@oregonstate.edu

Office of Admissions  
1-800-291-4192 or 541-737-4411  
osuadmit@oregonstate.edu

Office of International Admissions  
541-737-4411  
intladmit@oregonstate.edu

Financial Aid  
541-737-2241  
Financial.aid@oregonstate.edu

Student Accounts  
541-737-3775  
http://oregonstate.edu/fa/businessaffairs/node/89590

Bookstore  
541-737-4323  
http://osubeaverstore.com

Office of the Registrar  
541-737-4331  
registrars@oregonstate.edu

Disability Access Services  
541-737-4098  
disability.services@oregonstate.edu

Veterans Services  
veterans@oregonstate.edu  
Veteran Resources Advisor  
Willie Elfering: 541-737-7662  
Certifying Officials  
Cathy Walker: 541-737-2007  
Fancisco “Poncho” Hernandez: 541-737-0593  
Randy Ocampo: 541-737-0591