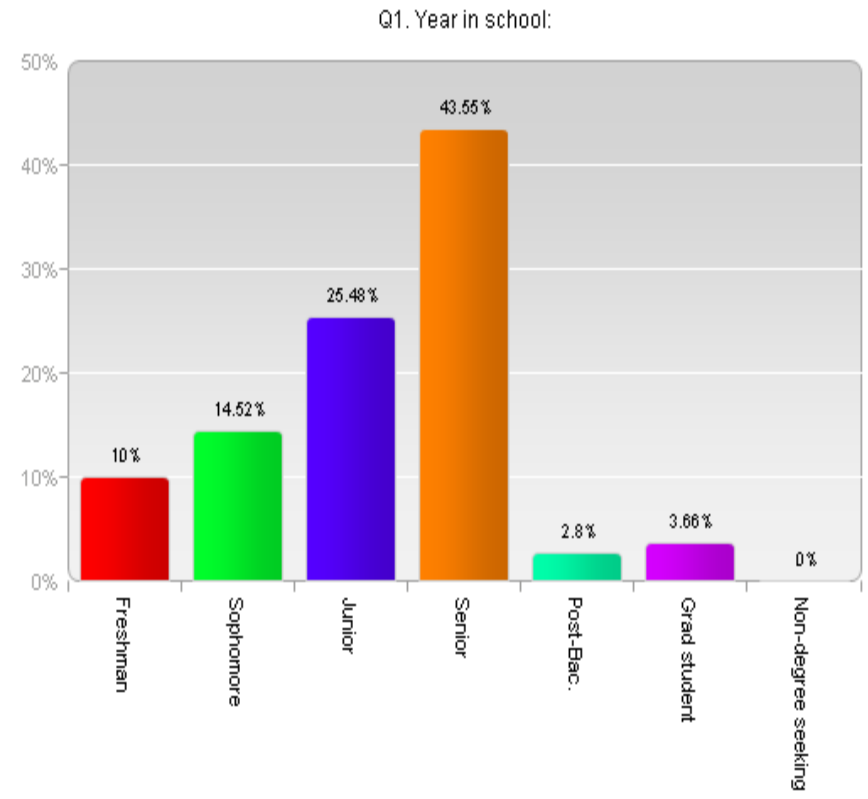
# ECAMPUS STUDENT SURVEY 2011

# SURVEY DETAILS

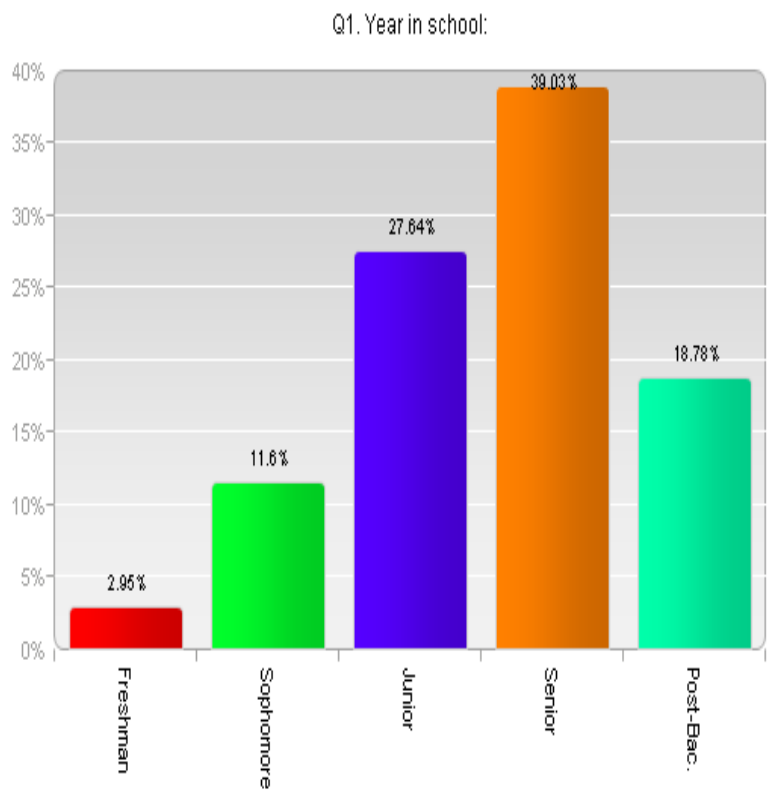
| | | |
|---|---|---|
| Total Surveys Sent: | 8922 | |
| Total Respondents: | 1691 | |
| Response Percentage | 19% | |
| Total Completed: | 1631 | |
| Completion Percentage | 96.45% | |
| | | |
| Ecampus Completion: | 666 | 41% |
| Campus Completion: | 931 | 57% |
| Non Degree/Grad/Cascades | 34 | 2% |

# YEAR IN SCHOOL COMPARISON

Campus

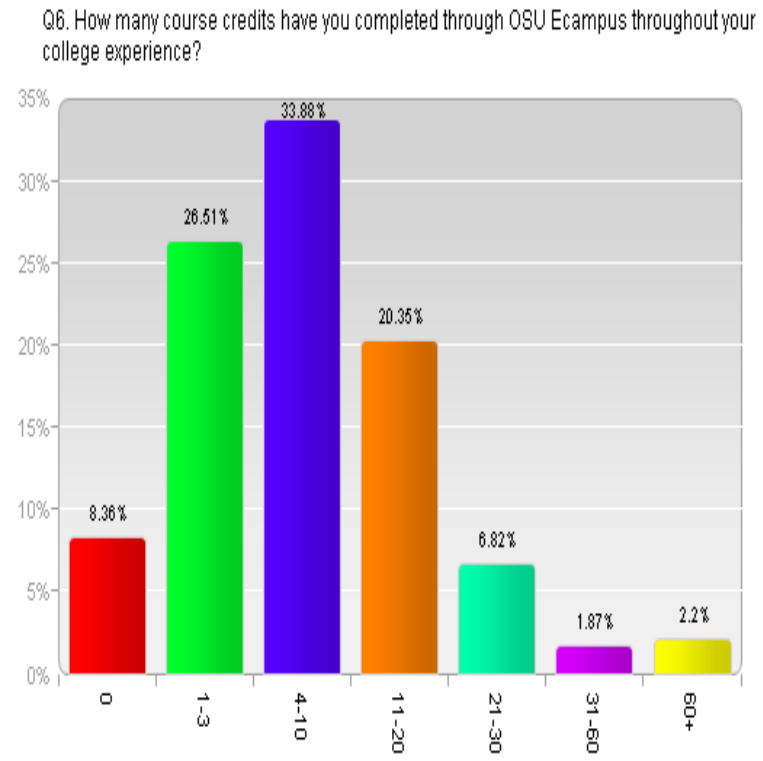



Ecampus

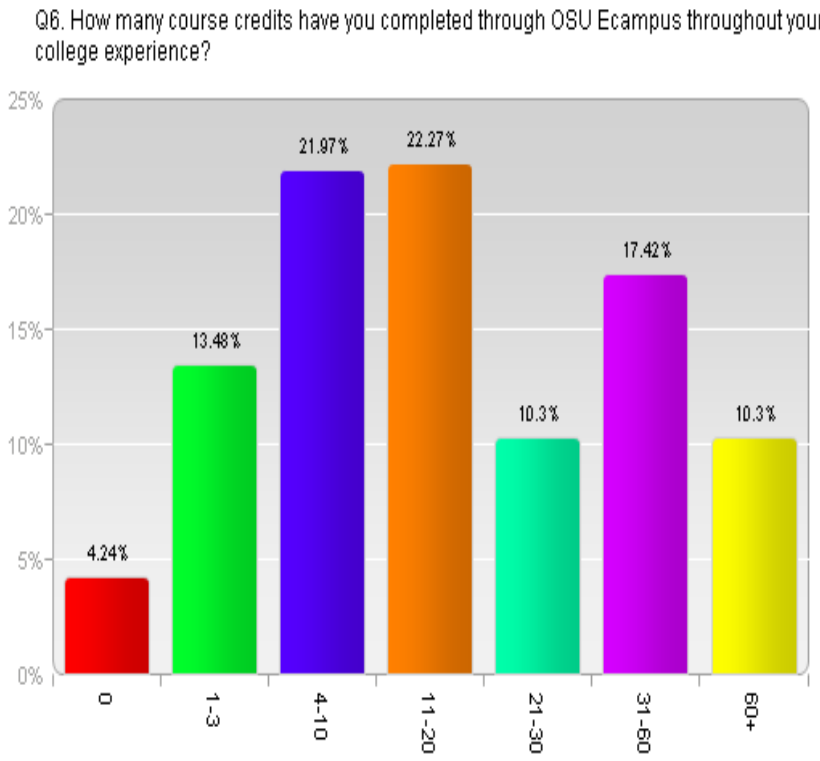


# NUMBER OF CREDITS COMPLETED THROUGH ECAMPUS

## Campus

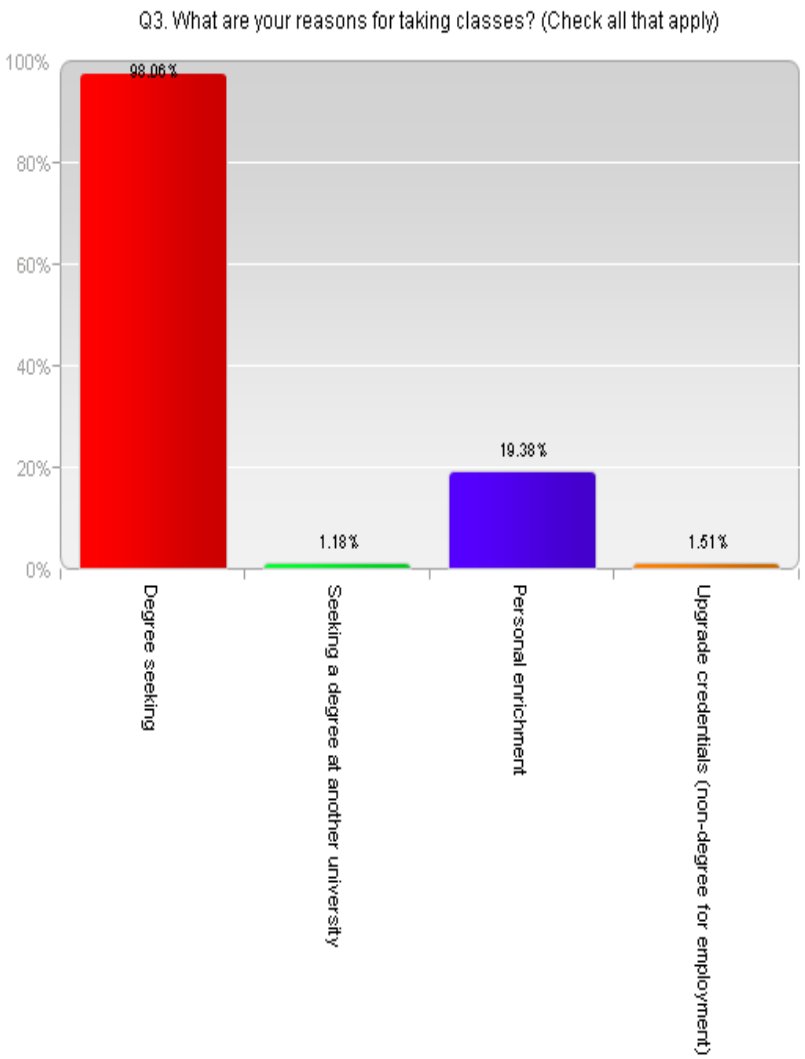



## Ecampus

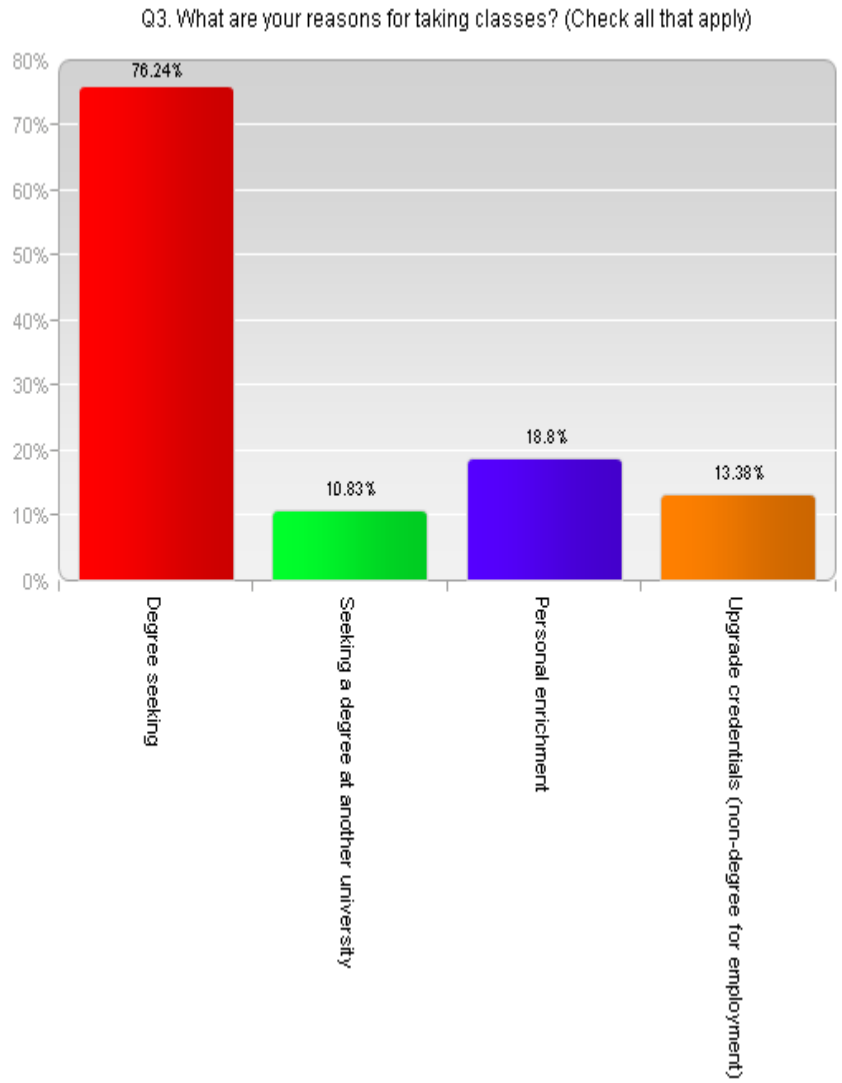


# REASON FOR TAKING CLASSES

## Campus

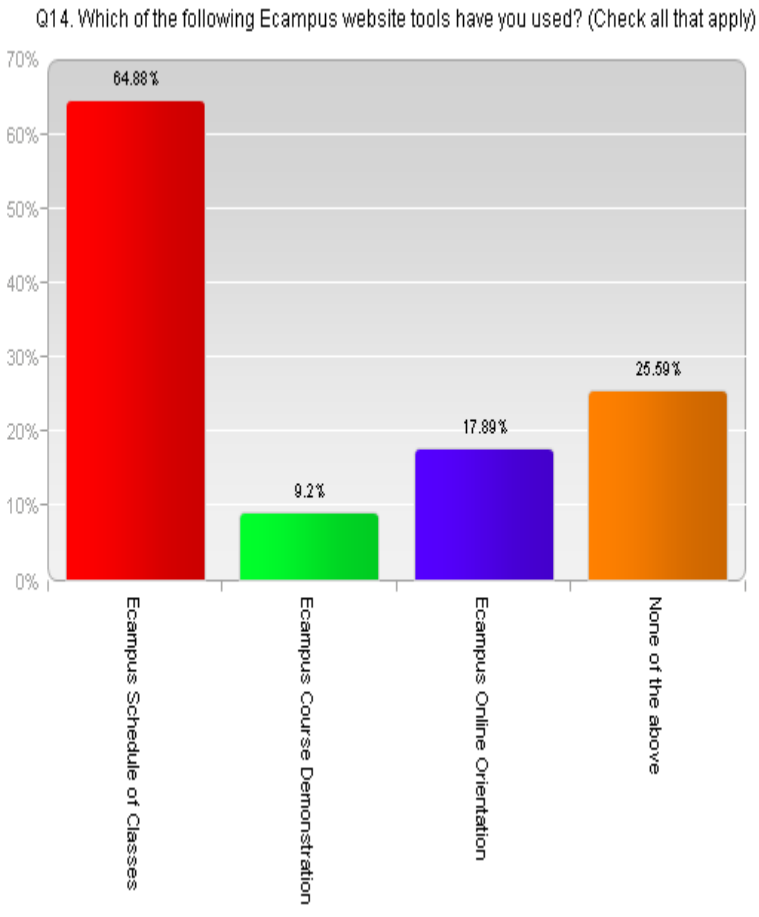



## Ecampus

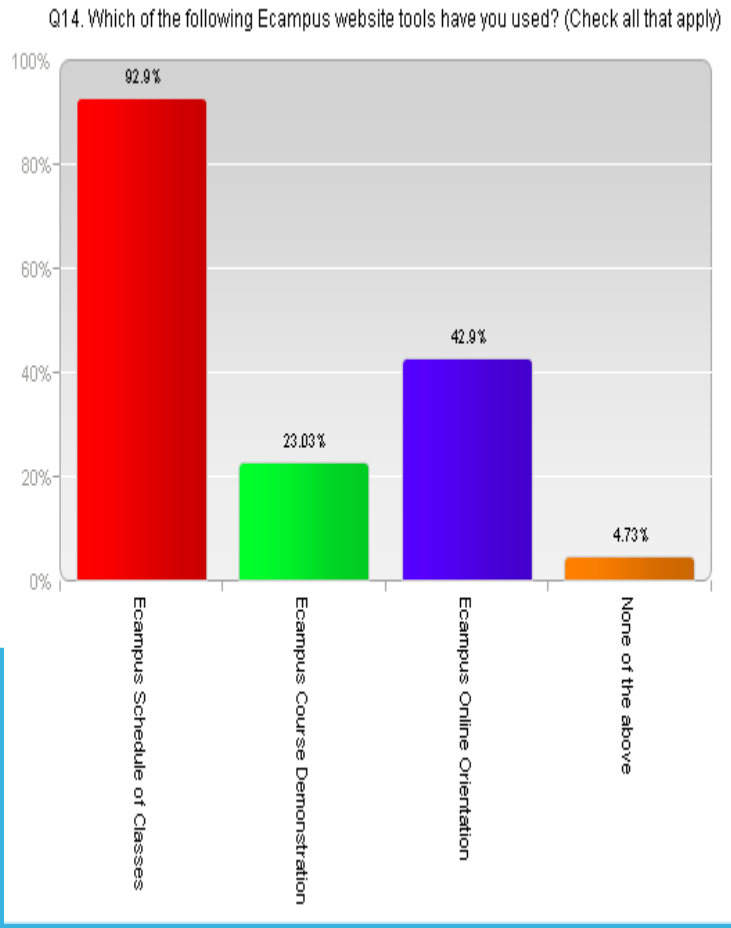


# ECAMPUS TOOLS USED

## Campus

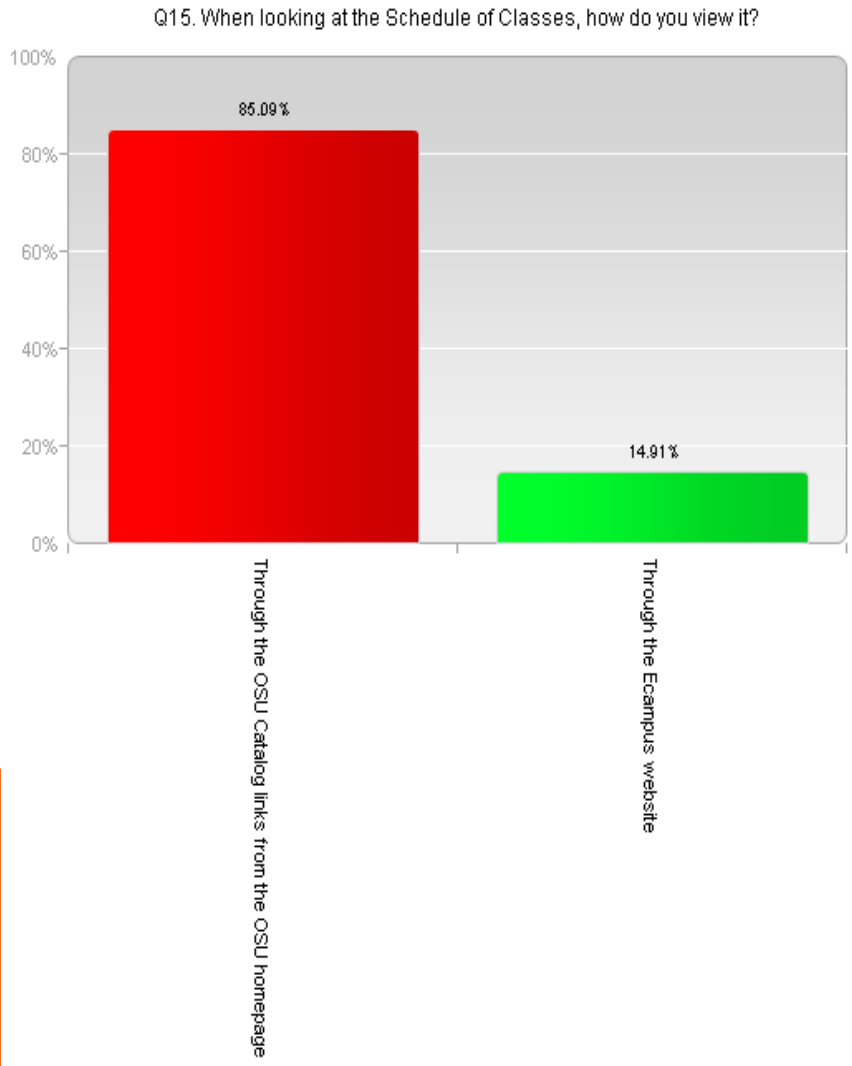



## Ecampus

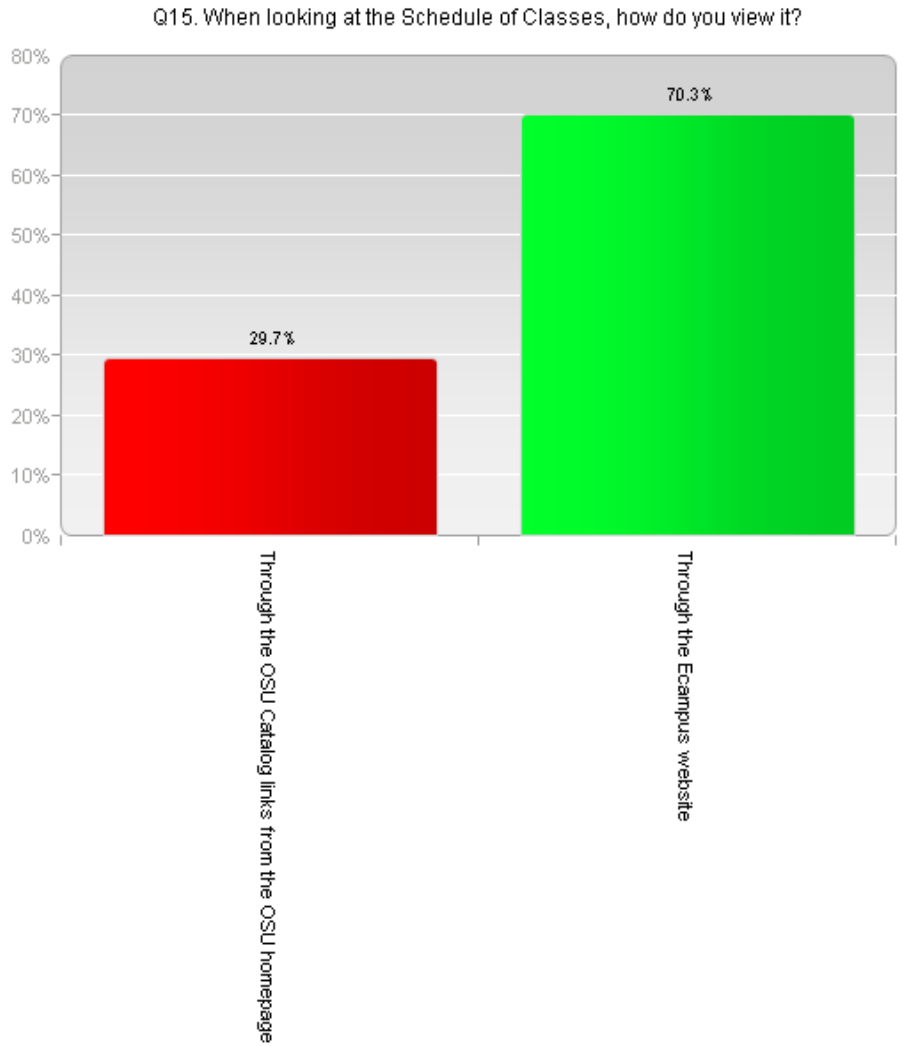


# VIEWING SCHEDULE OF CLASSES

## Campus




## Ecampus



# FAVORITE COURSES – TOP 22

| | |
|---|---|
| ANTH 210 | FW 360 |
| BI 370 | HDFS 240 |
| CH 121 | HSTS 417 |
| CSS 205 | MUS 102 |
| CSS 335 | MUS 103 |
| FR 111 | MUS 108 |
| FW 251 | PHL 443 |
| FW 323 | PSY 381 |
| FW 325 | RNG 455 |
| FW 340 | RNG 490 |
| FW 350 | |

264 distinct courses listed as favorites
All above had 5 or more votes

# SELECTED COMMENTS

A clearer academic calendar with deadlines

Easier Website Interface – sometimes difficult to find Ecampus webpages and resources

Easier access from Ecampus Webpage to Online Services

More sample syllabi

Library tutorial should be required before taking Ecampus classes

## SELECTED COMMENTS (CONTINUED)

Instructor pictures and bios

Concerns unique to distance learners webpage

Term to Semester comparison

Social connection to other distance students

Description of type of resources provided for courses (video lectures vs. notes and book assignments)(in-course syllabi)

# SELECTED COMMENTS (CONTINUED)

Information about low bandwidth options for military deployed (streaming videos)

Faculty interaction key to course success

Faculty video lectures aid in learning and improve course materials

Faculty involved in online discussions is vital!

Blackboard discussion boards too heavily weighted in grading

Blackboard not utilized to full extend with most courses

Well stated calendar a must for courses (university and course deadlines)

# SELECTED COMMENTS (CONTINUED)

Timely response to emails from faculty

Longer hours for help desk (IT support)

Career services assistance would be helpful for students outside Oregon

Online WIC courses hard to find

Why are Ecampus courses more expensive than campus based courses?

Need for a response back from Financial Aid

# RECOMMENDATIONS

Development of a printed calendar similar to the New Student Programs calendar that can be sent to new students (web calendar can be sent to continuing students)

Current Student Webpage retooled with resources needed for student success
(pages specific to different populations, such as military)

Tips and advice page from current students (short videos, how to's, "what if's") – Knowledge base; academic success coaching

# RECOMMENDATIONS (CONTINUED)

Creation of an updated faculty bios page

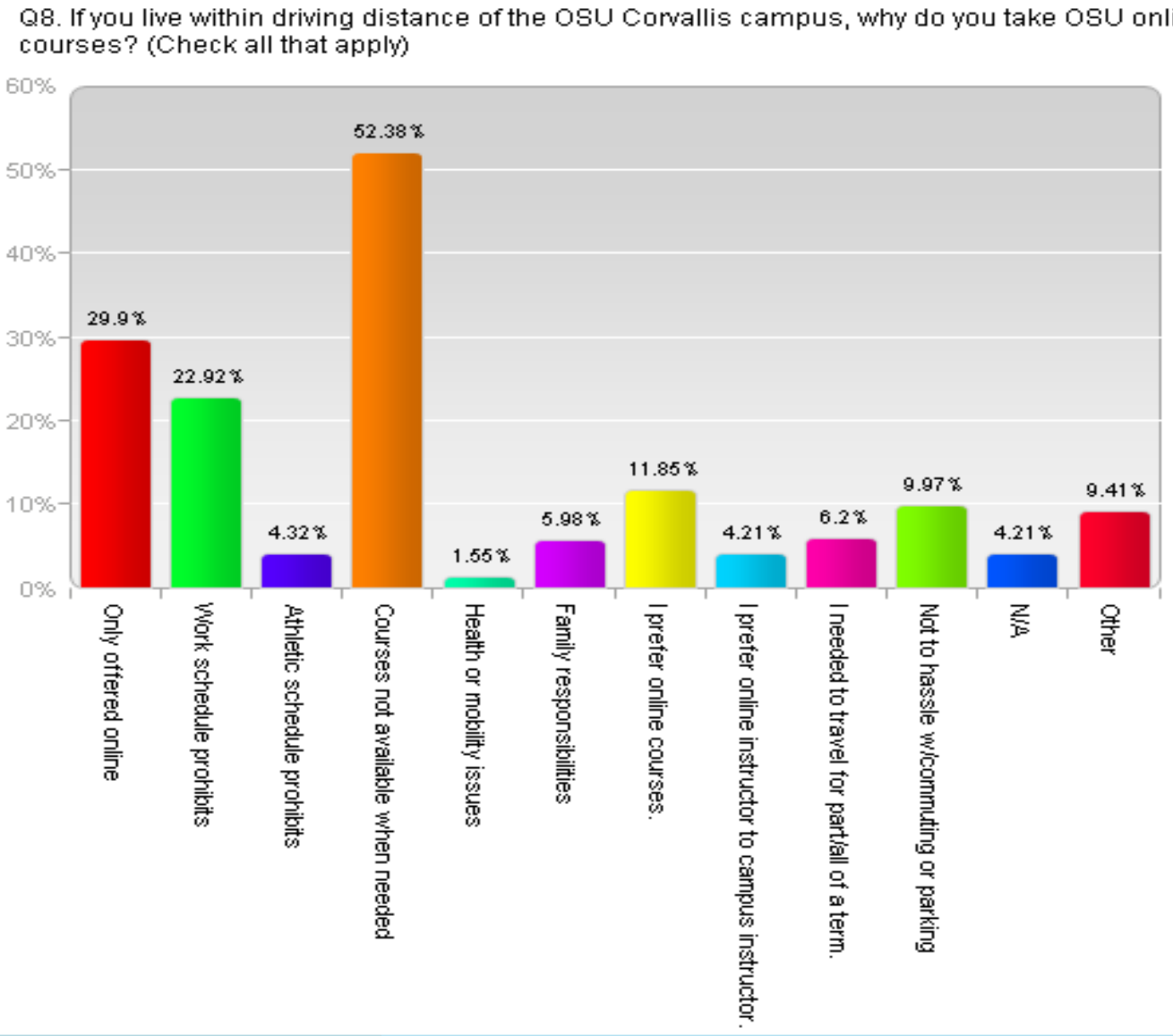
Investigate extending IT Support hours

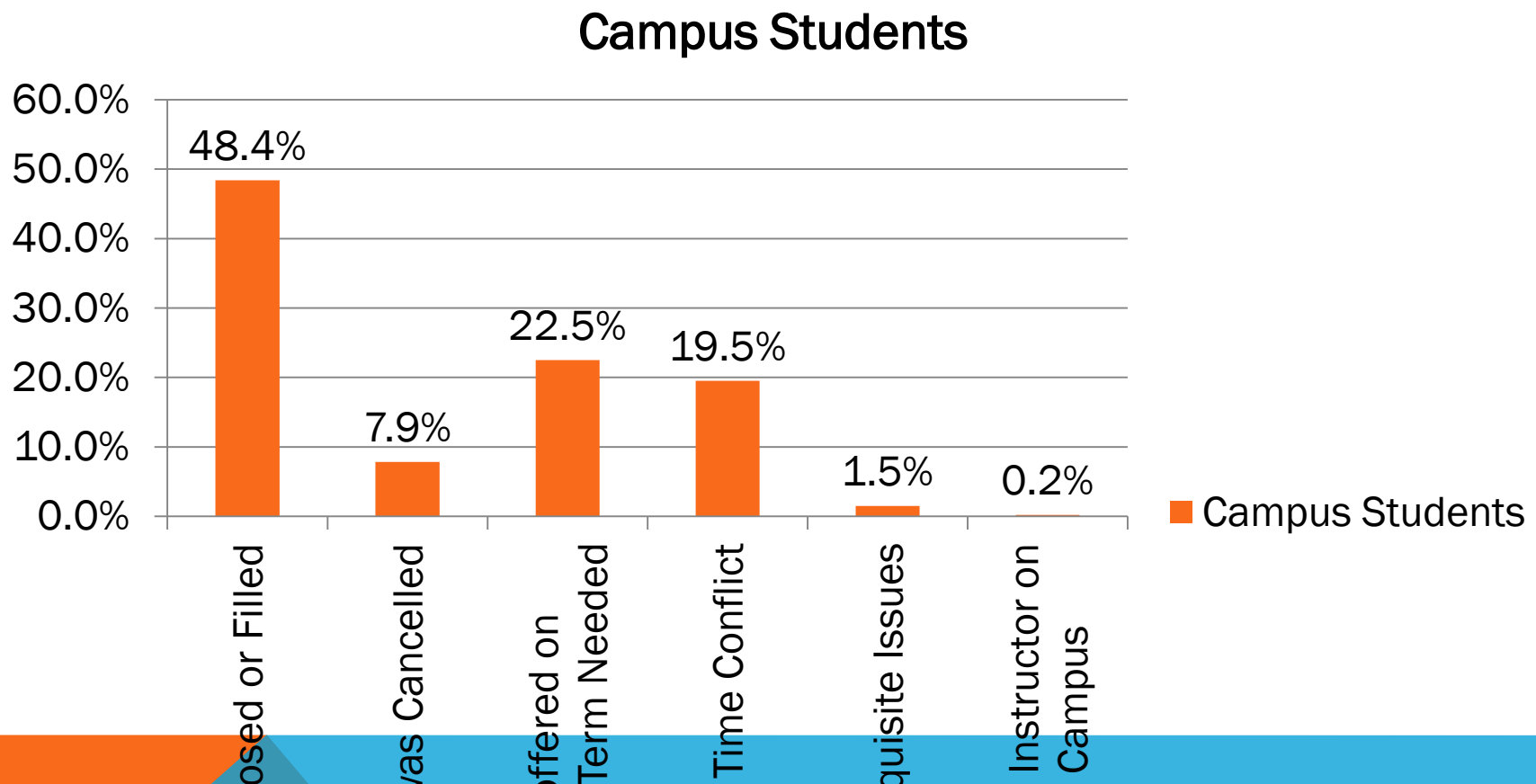
Explanation of course costs (Campus vs. Ecampus) on webpage (why vs. what).

Ecampus contact for Financial Aid needed.

# REASONS FOR TAKING ECAMPUS COURSES

## (CAMPUS STUDENTS)



# REASONS FOR TAKING ONLINE COURSES

(CAMPUS STUDENTS WITHIN 15 MILES OF CAMPUS)